

COMPANY POLICY

Quality & HSE

The CI2000 management, aware of the evolution of standards in management systems and requests coming from Customers, considering that the environmental context can no longer be considered as a mere passive receiver space but as a great value to protect through the work to be done in the context in which it is introduced, has decided to propose and implement a competitive model based on the highest quality and cost efficiency by implementing an **integrated management system** according to the UNI EN ISO 9001: 2015 and UNI EN ISO 14001: 2015 standards in order to constantly ensure the **conformity** and **quality** of its services with the requirements of the customer, the applicable legislation and the relevant industrial standards, while paying the utmost attention to the **protection of the environment** and the respect of each prescription in order to allow a constant positive development of the organization action.

The company also adopts a **health and safety** management system for workers, in accordance with BS OHSAS 18001: 2007 standards. The system is based on the recognition that accident prevention and occupational health are as important as the production, quality and cost control.

The goal setting framework is as follows:

- **Satisfaction** of its Clients and the quality of the services provided in carrying out the work;
- Strict **compliance with legislative and voluntary obligations**;
- **Diligence and accuracy** in the management and execution of contracts;
- Constant **adequacy** of suppliers and subcontractors with regard to technical, professional, quality, environmental and safety aspects;
- Respect for **workers' rights** and human rights in general;
- Prevent injuries, accidents and occupational diseases through adequate risk assessment and control and **continuous training and information**;
- Ensure **safe and healthy** working environments;
- Respect for the principle of **equal opportunities**;
- Safety and health **guarantees** at the workplace;
- **Protection** of the physical and moral integrity of all employees and collaborators;
- **Responsibility** towards the community in conducting activities, respecting the environment, local communities and the applicable laws;
- **Promoting** a systematic and constant reduction of energy consumption;
- **Minimization** of waste production by optimizing recycling and recovery and their proper management;
- **Effective and efficient management of the fleet of vehicles and equipment**;
- **Protection** of the environment, **prevention** of pollution and **preservation** of resources;
- **Continuous improvement** of management systems.

The organization has always been founded on the principles of **honesty, protection, transparency and confidentiality** as well as respect for human dignity and the environment in which it operates.

The high level of professionalism of all actors involved is inspired by the belief that any activity, even if it is sometimes subject to criticism by the public and the media, is carried out **in favor of the community**. All staff, starting from the Management, is committed in optimizing communication with all interested parties to promote a profitable integration of the company in the social context and the **pursuit of constructive relationships**.

Employee training and awareness is a fundamental principle of our company, which aims to provide the necessary training to enable its workers to operate safely, in compliance with environmental regulations and in accordance with the technical specifications established to ensure best level of quality possible.

In addition, through the monitoring and analysis of stakeholder and system satisfaction, the achievement of corporate objectives, the awareness of its suppliers and the use of group work, CI2000 believes it can offer highly qualified services. and competitive, able to play a leading role in the international production of power lines in compliance with rules, laws and regulations, contributing to environmental well-being and the pursuit of sustainable development in the territories where the company operates.

Management ensures that the company's policy expressed here is shared and effectively implemented, with a commitment to periodically review it through the audit of its management systems.

The direction